

# Are you getting debt threats?

Have you received phone calls or visits to your home or workplace at unreasonable hours of the day or night about debts you owe?

Have you felt threatened by a debt collector?

Have you been hassled about debts you don't owe or have paid?

If you have experienced problems with debt collectors or creditors we would like to hear about it.

Call the **Debt Collection Phone-in Day** hotline

**1300 302 502**

**Thursday, 31 July 8:30 am–5:30 pm.**

The **Debt Collection Phone-in Day** is a joint initiative of the Australian Competition and Consumer Commission (ACCC) and the Australian Securities and Investments Commission (ASIC).

The purpose of the day is to gather information about unlawful conduct by debt collectors or creditors. Infocentre staff cannot provide advice to help resolve financial difficulties. If you are experiencing difficulties meeting financial commitments you should contact a financial counsellor as soon as possible.

Visit [www.fido.gov.au](http://www.fido.gov.au) or [www.accc.gov.au](http://www.accc.gov.au) for more information.

TTY service for people with hearing or speech difficulties 1300 303 609

For information in languages other than English, call 131 450 and ask for 1300 302 502



Australian  
Competition &  
Consumer  
Commission



ASIC

Australian Securities & Investments Commission