



# **MEDIA RELEASE**

**Tuesday 2 February 2010**

## **CONSUMER ACTION LAW CENTRE WARNS THE PUBLIC ABOUT TELEPHONE SCAM FALSELY USING ITS NAME**

Consumer Action Law Centre warns the public that scammers are continuing to contact people falsely claiming to be an employee or representative of Consumer Action.

Carolyn Bond, Consumer Action co-CEO, said that concerned consumers had contacted the Centre advising that they had received unsolicited telephone calls from persons who had some of their personal details and banking information.

“We have been told that the scammers claim they are from Consumer Action and are looking into people’s bank accounts to see if banks are overcharging their customers,” Ms Bond said.

“The scammers claim that they have investigated your bank account and have seen that your bank is overcharging you and owes you thousands of dollars.”

“Consumer Action is not responsible for these calls. We are very concerned that these callers are trying to scam money from people.”

“We strongly advise the public - do not give any of your personal or bank account details to these callers and do not send them any money.”

“Consumer Action Law Centre would never call you unsolicited or ask you to send money or give out your bank account details.”

Ms Bond said that anyone who receives an unsolicited phone call from someone claiming to be from Consumer Action should keep a record of the time and date of the call.

Financial scams can be reported to the Australian Securities and Investments Commission (ASIC) on 1300 300 630 and to the police.

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